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MICROSOFT CORPORATION SWOT & PESTLE ANALYSIS

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Company Name: Microsoft Corporation

Company Sector: Information Technology

Operating Geography: United States, North America, Global

About the Company:

Microsoft Corporation is an American multinational technology company headquartered in Redmond, Washington. Microsoft develops, manufactures, licenses, supports and sells computer software, personal computers and consumer electronics. Microsoft's portfolio of products and services is varied and huge which comprises of operating systems for computing devices, servers, phones, and other intelligent devices. It also makes server applications for distributed computing environments, productivity applications, business solution applications; desktop and server management tools. It has a high market share for software development tools. Also, in the segment of video games it has made its mark. Microsoft designs and sells hardware such as PCs, tablets, gaming and entertainment consoles, phones, other intelligent devices, and also other accessories. The company generates substantial revenue by offering a wide range of cloud-based and other services to individuals and organizations, licensing and supporting an array of software products, designing, manufacturing, and selling devices, and delivering relevant online advertising to a global audience. As of early 2023, Microsoft employs nearly 221,000 people on a full-time basis of which 122,000 are based in U.S. and 99,000 internationally.

Microsoft's USP or Unique Selling Proposition lies in being the world's biggest personal-computer software company, based on sales and the world's largest companies based on its revenue. It also belongs to one of the Big Five companies in the U.S. information technology industry, besides Google, Apple, Amazon, and Facebook. Microsoft's mission statement reads "to empower every person and every organization on the planet to achieve more."

Revenue:

US \$ 198.27 billion – FY ending 30th June 2022 (y-o-y growth of +18%)

US \$ 168.08 billion - FY ending 30th June 2021



SWOT Analysis:

The SWOT Analysis for Microsoft Corporation is given below:

Strengths	Weaknesses
1.Strong market share, diverse products and	1.Failure in phone segment
global reach	2.Dwindling market position of Internet
2.R&D focus help to maintain competitive	Explorer
advantage	3.UBS analyst downgrades Microsoft citing
3.Consistently strong financial performance	weakness in cloud business
4.New business lines in cloud computing	4.Microsoft's layoff of ethics team raises
driving growth	responsible AI concerns
Opportunities	Threats
1.Integration of LinkedIn data with Dynamics	1.Threats from established and emerging
CRM	competition
2.Artificial Intelligence to be the next big	2.Cyber security attacks increasing in
growth driver	sophistication
3.Strategic partnerships and acquisitions to	3.Anti-Monopoly and other lawsuits risks
facilitate growth	4.Increasing pressures on Microsoft to address
4.Expansion in telco and space services by	compliance issues
Microsoft Azure	



PESTLE Analysis:

The PESTLE Analysis for Microsoft Corporation is given below:

Political	Economical
1.Corporate participation in public policy	1.Impact of COVID-19 pandemic on global
process and political contributions	spending
2.Increase in H-1B and L-1 visa fees	2.Significant number of layoffs due to
3.Increasing cyber-attacks by Russia amidst	economic uncertainty
the war	
Social	Technological
1.Shortage of skilled talent in STEM fields	1.Cloud Computing applications and
impacting local recruitment	infrastructure gaining momentous traction
2.Increasing work from home culture boosting	2.Leveraging technology for supply chain
utility of remote productivity tools	agility, automation and sustainability
	3.Harnessing the power of the cloud for
	quantum computing
Legal	Environmental
1.Losses from software piracy	1.Energy efficiency in data centres and overall
2.Involvement in antitrust lawsuits and	operations
violations	2.Responsible water stewardship and waste
3.Signing of Inflation Reduction Act into law	management
	3.Partnership to utilise solar value chain

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