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H.E. BUTT GROCERY COMPANY SWOT & PESTLE ANALYSIS

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Company Name: H.E. Butt Grocery Company

Company Sector: Retail, Food Retail Chain

Operating Geography: United States, North America, Global

About the Company:

H.E. Butt Grocery Company is a privately owned supermarket chain that is headquartered in San Antonio, Texas, United States. It was founded in 1905. It currently owns more than 340 stores mostly in Texas and employs more than 100,000 people. In 1940 the company opened its first airconditioned store and began stocking frozen food. It then went on to open its first supermarket ten years later which consolidated a fish market, butcher shop, bakery and pharmacy. The year 1976 was very significant for the company because it opened up the H-E-B Milk store, which became the largest milk plant in the state. In the same year, the company also started operating the largest bakery in the state. In 1997, the company expanded its business and opened a store in Mexico. In 2004, the company opened an H-E-B Plus! Store, which provided its customers with an expanded range of goods and services like music, DVDs, dedicated grilling supplies section, lawn and garden equipment, electronics as well as household items. In July 2022, H-E-B unveiled two new product lines that will add comfort and style to homes across Texas. The Haven + Key and Texas Proud home décor collections have started to appear in H-E-B stores all over the state as a part of the retailer's new Home by H-E-B division.

The USP of H.E. Butt Grocery is that it ranked 5 on the Forbes "America's largest Companies". The mission statement of H.E. Butt Grocery reads, "Because People Matter. We're in the people business. We just happen to sell groceries."

Revenue:

\$34 billion – FY ending 31st March 2021 (y-o-y growth of 5%)

\$32.8 billion – FY ending 31st March 2020



SWOT Analysis:

The SWOT Analysis for H.E. Butt Grocery Company is given below:

Strengths	Weaknesses
1.Presence of multi-format stores	1.No plans to expand to other areas
2.Use of technology to streamline operations	
3.Continuous improvement in customer	
shopping experience	
4.Strong green policies to reduce	
environmental impact due to operations	
5.Strong policies directed towards betterment	
of employees	
Opportunities	Threats
1.Expansion into untapped areas within Texas	1.Intense rivalry with Walmart which is one of
2.Expansion of delivery services to a wider	the world's largest retailers
audience	
3.Building on the retail revolution by	
expanding the digital capabilities	
4.H-E-B Plus! \u2013 One stop solution for	
consumers	
5.Leveraging the opportunity in response to	



PESTLE Analysis:

The PESTLE Analysis for H.E. Butt Grocery Company is given below:

Political	Economical
1.Active involvement in politics for a social	1.Impact of corona virus pandemic on the
cause	operations
	2.Grocery retail expected to be flat to declining
	industry for the next 30 years
Social	Technological
1.Innovation in disposing unused medications	1.Upgradation of digital capabilities to improve
2.Expanding delivery areas due to COVID	operations
restrictions	2.Use of automated solutions to support
	operations
Legal	Environmental
1.Stronger regulations by the U.S. Consumer	1.Move towards sustainable procurement of
Product Safety Commission	sea-food
	2.Initiatives towards reduction in
	environmental impact due to its operations

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